

Monkfield Medical Practice

PPG – Meeting Agenda 17th Jan 2018

Attendees:

PPG Members:

Monkfield Medical Practice PPG meeting 17th Jan 2018

Appologies from Eric Caw Kill

Present – Bryan Ward, Sarah Kidson, Mike Jenvey, Carmela Dorn, Hannah Crisford, Richard Farleigh, Enid Wheatley, Maureen Hudson, Alex Kersting

Role of PPG – To communicate with the surgery and the community, represent the community, support the surgery and be a critical friend.

Communication – NHS minor illnesses videos are now on our website and will soon be on our facebook page also. There is also a new link to over the counter medications and signposting to pharmacy, GP surgery or A&E. The surgery TV network now has seasonal videos running which Carmela will update in March. Reception have started signposting more effectively to pharmacies and 111.

Drop in – Meetings to commence Monday 19th Feb 2018, it was suggested that some educational talks be held as well as tea and advice, to be looked into and discussed at the individual meetings.

Practice News – New telephone system starting mid-March, new receptionists starting, February and March, and introduction of Carmela the new Assistant Practice Manager replacing Rachel.

Expansion of Cambourne - We now know we will have to cater for another 2000 homes over the next 5 years which will increase our patient population by approximately 7500.

DNA's - DNA txts have been going out to patients as suggested. There is also a DNA video playing on the surgery TV network in the downstairs waiting room.

Date of Next meeting – 20th March 2018