

Dec 2024

Patient newsletter from Monkfield Medical Practice

In response to a request from our Patient Participation Group (please do contact us if you would like to join), we are trying to put in regular and short updates for the residents of Cambourne in the Crier.

In this issue, we wanted to highlight that you are welcome to call us any time during our opening hours and avoid the 8am rush on the phones. We are lucky, compared to many practices, that if your need is urgent, even if you call in the late morning or early afternoon, we should still be able to see you on the day if needed. This avoids you having to wait in the queue on the phone. If you are in a long queue, you should be offered a call back option – keep an eye on your phone for the call back!

We are currently working hard on a programme to offer you better online access to write in with your medical concerns – watch this space!

In other news, we have now had a number of successful work experience placements for sixth formers who live in Cambourne. Thank you for welcoming them into your consultations.

Finally, Sandra, Annie and Leslie organised another round of Pop Up events at the local retirement complexes in October. This time it was the turn of Cavendish Court and Uplands Place. These events are used to showcase and promote the services we can offer via the surgery and also to invite partner organisations that we work closely with, namely Alzheimer Society, Harbour Bereavement Café, VIP Companionship and the local fire service this time around. These events are well attended by the home owners and always receive positive feedback.

On a few occasions it has been an opportunity for individuals to speak to us about particular concerns or worries and self-referrals take place. It is also a lovely opportunity to catch up with patients we may have worked with previously.

We hope to do this twice a year, covering all retirement homes in Cambourne, with the next one in spring 2025.

Please do enquire about what we offer, including our menopause cafes and our Art group.

We now prepare, with a motivated team, for a Winter of improving and protecting the wellbeing of Cambourne.

Wishing you the best of health,

Dr Rakesh Modi, Mrs Hannah Crisford and Dr Ruwani Siriwardena

Partners at Monkfield Medical Practice