



Monkfield Medical Practice

Patient Participation Group Meeting

Tuesday 9th June 2026

Attendees: Sandra Davies
Sarah Kidson
Ian Cameron
Pauline Rawlings
Fran Panrucker
Hannah Crisford

Apologies: Karen Lee
Dr Rakesh Modi

Chair: Hannah Crisford

Note Taker: Hannah Crisford

Agenda

1. Actions from previous meeting:

Complete Dr Modi to write to the specialist for this particular patient), and that we would keep reminding care navigators to acknowledge online requests.

Complete HC to review individual example and then update protocol for short term absence & cancellation of appointments consideration & process amended

Complete HC to send online forms to patient and circulate summary of how to access appointments with minutes.

Complete RM to review individual patients need in relation to immediate clinical need and feedback tomorrow.

Complete HC to issue clear guidance to Patient service team on responding to acute emergency

2. Practice Updates – Clinical/administrative

- Patient Services – Over recruited
- Pharmacist – Out at advert
- Pharmacy Technician – increased hours
- GP Recruitment – complete, now using funding in new GP contract for additional 1.5 days – Request for GP/patient ratio **ACTION** HC
- Diabetes Practice Nurse Recruitment – Di Walters starting 22nd June 2 days
- GP Action: MMP are part of the collective action being taken to support the imposed changes to the GP contract and insufficient assurances from the Government regarding concerns over the 2026/27 GMS contract. So far we have taken action around data sharing agreements held between us and the LMC and use of medicine optimisation tools within our IT system. Impact on patient care will be negligible, and will provide greater transparency.
- Library now has BP machines for use in the library and ones to borrow to use at home – **ACTION** HC to circulate poster with minutes



3. Patient Survey Update
Nothing to update
4. Research Update
Funding from research will support our internal changes
CanRisk is coming to a close, we were the highest recruiter for participants in the area.
High BP research – we will be a control practice
Currently doing an Autism study diagnosing at (specially trained) GP level, less of a wait.
Commercial studies coming include an Asthma study, GPL1 Obesity study and migraine medication study.
5. Expansion Updates
Ongoing work for porta cabin space and internal configuration
6. Member items:
 - What support can we give to Afghan families better access, specifically around mental health problems.
 - Have we considered an older persons Café?
 - Have we considered a bereavement / widower café?
7. AOB
PPG advert/Date to go Crier August to advertise **ACTION** HC

Date of Next Meeting 8th September 2026 17:45